

GREAT DUNMOW TOWN COUNCIL



Hirer Feedback Form – E.T. Foakes Memorial Hall

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| 1. How did you hear about us? | Recommendation
Regular Hirer
Social Media
Publication |
| 2. Which room/s did you hire? | Whole Building
Main Hall
Talberd Room
Downs Room |
| 3. What was your purpose for hire?
Please specify. | Party
Wedding
Reception
Fundraiser
Conference
Exhibition
Meeting |
| 4. How did you find the booking process? | Excellent
Good
Average
Poor |
| 5. Did you find the pricing clear? | Yes/ No |
| 6. How would you rate the overall facilities? | Excellent
Good
Average
Poor |
| 7. How would you rate the cleanliness of the bar area? | Excellent
Good
Average
Poor |

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| 8. How would you rate the cleanliness of the room? | Excellent
Good
Average
Poor |
| 9. Did you use the kitchen facilities? | Yes/No |
| 10. How did you rate the cleanliness of the kitchen? | Excellent
Good
Average
Poor |
| 11. How would you rate the cleanliness of the toilets? | Excellent
Good
Average
Poor |
| 12. How would you rate the caretaking & information process? | Excellent
Good
Average
Poor |
| 13. Did the facilities and room layout meet with your expectations? | Yes/No |
| 14. Were the car parking facilities adequate? | Yes/No |
| 15. Could any improvements be made to our facilities and services? If yes, please specify below. | Yes/No |
| 16. Did any part of our service exceed your expectations?
If yes, please specify below. | Yes/No |

17. Would you hire our venue again? Yes/No/Maybe
18. Would you recommend our venue? Yes/No/Maybe
19. Are there any other
comments/suggestions you wish to make?

Thank you for taking the time to complete this feedback form. We value your comments.

Please return this form to Great Dunmow Town Council, Foakes House, 47 Stortford Road, Great Dunmow, Essex, CM6 1DG or email – bookings@greatdunmow-tc.gov.uk