

GREAT DUNMOW TOWN COUNCIL



Hirer Feedback Form – Dourdan Pavilion

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| 1. How did you hear about us? | Recommendation
Regular Hirer
Social Media
Publication |
| 2. What was your purpose for hire?
Please specify. | Party
Wedding
Reception
Fundraiser
Conference
Exhibition
Meeting |
| 3. How did you find the booking process? | Excellent
Good
Average
Poor |
| 4. Did you find the pricing clear? | Yes/ No |
| 5. How would you rate the overall facilities? | Excellent
Good
Average
Poor |
| 6. How would you rate the cleanliness of the room? | Excellent
Good
Average
Poor |

- | | |
|--|--------------------------------------|
| 7. Did you use the kitchen facilities? | Yes/No |
| 8. How did you rate the cleanliness of the kitchen/servery area? | Excellent
Good
Average
Poor |
| 9. How would you rate the cleanliness of the toilets? | Excellent
Good
Average
Poor |
| 10. How would you rate the caretaking & information process? | Excellent
Good
Average
Poor |
| 11. Did the facilities and room layout meet with your expectations? | Yes/No |
| 12. Were the car parking facilities adequate? | Yes/No |
| 13. Could any improvements be made to our facilities and services? If yes, please specify below. | Yes/No |
| 14. Did any part of our service exceed your expectations?
If yes, please specify below. | Yes/No |
| 15. Would you hire our venue again? | Yes/No/Maybe |
| 16. Would you recommend our venue? | Yes/No/Maybe |
| 17. Are there any other comments/suggestions you wish to make? | |

Thank you for taking the time to complete this feedback form. We value your comments.

Please return this form to Great Dunmow Town Council, Foakes House, 47 Stortford Road, Great Dunmow, Essex, CM6 1DG or email – bookings@greatdunmow-tc.gov.uk